

SCAA

Scotland's Charity Air Ambulance



**SCOTLAND'S CHARITY
AIR AMBULANCE**
ANNUAL REPORT

2015/16

CHAIRMAN'S REPORT



The last year has seen Scotland's Charity Air Ambulance (SCAA) continue its development and growth as the charity matures and approaches sustainability.

service and our staff. Part of this review also included our governance and to strengthen the Board we appointed Martin Togneri as a Trustee. Martin is a board member of the Scottish Ambulance Service, our closest partner, and his involvement will allow us to enhance this close relationship. It's vitally important that Trustees contribute to the charity and we have also implemented Terms of Office for all board members which will help to oversee the charity for many years to come.

One of the Board's key objectives is to reach sustainability in the next couple of years and we have been delighted by the level of engagement and contribution by the people of Scotland. In addition to our growing lottery and community fundraising, we have received some large donations through legacies and gifts that have allowed us to start to invest these funds carefully to provide SCAA with an annual income.

As part of our wider strategy, I am delighted to announce that we intend to increase our operational hours from 10 to 12 hours a day from April 2017 and plans are already underway to ensure we achieve this target date. This increased capability will cost the charity over £100,000 per annum, but we are confident that this service enhancement will save and improve even more lives throughout Scotland.

At the end of March 2016, SCAA reached its 1000th call out when Helimed 76 responded to a cardiac emergency over the Easter weekend. Our expert crew stabilised the patient and flew him rapidly to hospital for further care. This type of incident – remote, rural, rapid response – was the reason SCAA was born and with the ongoing engagement and support from the people of Scotland, we will continue to save and improve more lives.

JOHN BULLOUGH
CHAIRMAN

In just three years SCAA has become an integral and indispensable part of our country's emergency services. On behalf of the Board of Trustees, I would like to sincerely thank the thousands of people, as well as the businesses, communities, trusts and foundations, that have generously donated their time and funds to establish this national lifesaving service.

We were delighted to welcome our new Chief Executive, David Craig, who joined us on the 1st September 2015, just prior to the launch of our upgraded EC135 T2i helicopter. The significant milestone of enhancing our service to the gold standard of HEMS (Helicopter Emergency Medical Service) aircraft was achieved in less than three years from our launch; which far surpassed our ambitious Board of Trustees' expectations. The income to cover the additional costs for this significant capability enhancement (more information in the CEO's report) was achieved following an allocation of funding from LIBOR bank fines. Thanks to the hard work of our charity team and operational aircrew, our distinctive new helicopter went operational on 4th November 2015 and has already flown to most parts of Scotland.

SCAA will continue to look to the future to plan the next phase of our development. The Board of Trustees has spent a considerable amount of time planning our strategic three year plan, which will include further investment in our

CHIEF EXECUTIVE'S REPORT



I was delighted to join the team at Scotland's Charity Air Ambulance (SCAA) in September 2015 and am pleased to report on the developments and milestones over the last year.

No sooner had I taken office, than the following month we retired our beloved Bolkow helicopter and introduced our upgraded EC135 T2i air ambulance in November 2015. This truly was a momentous day for everyone connected to the charity and such a milestone in our journey, less than three years from when we first launched.

The new helicopter, G-SCAA, has enhanced the overall service with its increased capability, endurance, speed and range proving an invaluable resource to emergency air ambulance resilience in Scotland. Even in a short period of operation, we have seen a 20% increase in the number of call outs and a near 80% increase in flying hours over a comparable period the previous year. While this sadly highlights the many accidents and emergencies throughout the country, it is in these remote and rural areas where this service will continue to be in need the most.

During 2015/16 our frontline crew responded to nearly 450 emergencies, preventing potential tragedies and retrieving patients to hospital for further care. Through the continued generosity of the people of Scotland, local and national businesses, community groups and organisations, as well as our volunteers, who have travelled the length and breadth of the country attending events or delivering presentations; you have raised an incredible £2,000,000 to keep us flying, which equates to nearly £4,500 for every call out we responded to during the year.

From our base at Perth airport, we are ideally located to reach 90% of the population in under 30 minutes and following a specific grant, we developed a piece of land into a new, illuminated, helipad which complements the capability of the aircraft when taking off or landing in the hours of darkness. The creation of the helipad and its proximity to the base provides the crew with closer access to the helicopter and the ability to respond more quickly.

In an ever more challenging environment, we remain focussed on developing existing and new income streams to improve long-term financial sustainability. Our lottery continues to grow and is now one of the fastest growing of all air ambulance charities in the UK.

SCAA continues to develop its corporate partnerships with our existing sponsors Clydesdale Bank plc, SSE plc and Stagecoach Group plc. Through our membership of the Air Ambulance Association, we have also benefitted from national UK partnerships with Roadchef and Allianz.

There are opportunities for us to improve our business; we are a young and dynamic organisation with plenty of enthusiasm and ambitious ideas. We are also wise enough to know that we cannot achieve all that we want to on our own and that partnership with others, particularly the Scottish Ambulance Service and Babcock Mission Critical Services Onshore Limited, is paramount to our success.

It will be an exciting and hopefully fruitful next few years and a time when maintaining a firm focus on our objectives will put the charity on a stronger footing thereafter.

DAVID CRAIG
CHIEF EXECUTIVE

OPERATIONS

Throughout my third year as Paramedic team leader with SCAA, I have been proud to see us deliver unfailing and dedicated care to hundreds of patients across the whole of Scotland and its many islands.

The crew has taken to the air and the road (in our 4 x 4 rapid response vehicle) on 445 occasions to attend seriously ill and injured people. Those desperately in need of our help include many suffering extreme trauma as a result of accidents or falls; cardiac and stroke patients for whom rapid medical treatment is vital; sportsmen, women and children whose exciting day out turns to disaster if they take a tumble; farmers and other rural workers who fall victim to accident or illness, or those caught up in road traffic collisions on our busy major and rural roads network.

This year has also seen the expansion of our workload into the transfer of medical teams to and from incidents and the airlift of desperately ill patients from remote and rural medical hubs to specialist centralised hospital care. To hear from patients we have helped once they are back on the road to recovery is always humbling and their feedback is always consistent – “SCAA provides a vital lifeline to the sick and injured across Scotland.”

The main platform that takes our skills straight to patient as quickly as possible is our aircraft and in November we said a sad farewell to our first operational helicopter – the Bolkow 105, registration G-CDBS – which had become an instantly recognisable symbol of care in the sky for the first two years of SCAA's service to the people of, and visitors to, Scotland.

It was with a heavy heart that the team said goodbye to the last operational Bolkow 105 Air Ambulance in the UK before turning our attention to its replacement – the EC 135 – and the team's excitement at being able to operate in a more spacious cabin, with an extra seat for the use of a child's parent, guardian, relative or more skilled medical staff when transferring more complex or injured patients.

The demand for our service continues to grow year on year with barely an area of Scotland remaining untouched by our service.

SCAA's crew of two pilots, five permanent and five reserve paramedics deliver the highest standards of pre-hospital ambulance care over a ten hour period, 365 days a year. The vision – with your support – is to extend this to 12 hours of service.

With the EC135 we can now operate in hours of darkness from and to pre-determined landing sites across Scotland by utilising the aircraft's instrument rating where weather limits allow the transfer of patients. We continue to see the benefit of our new aircraft when landing in remote areas and transferring patients over long distances, negating the long land transfer option with fast air transfers to definitive care.

We as a team are very humbled by the support Scotland gives to the charity and we are proud to be a part of this unique service.

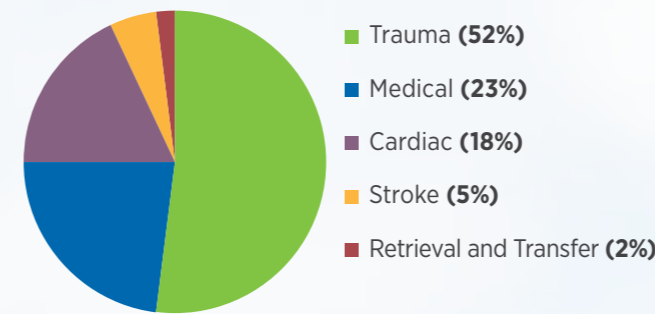
SCAA's professional and expert crew can provide the frontline time-critical response that will continue flying help and hope across Scotland – but it is the people in every family, every community and every region of this country that will ensure we stay in the air.

YOUR continued invaluable contribution funds this amazing charity and will fuel us into the future so that myself and the crew of Helimed 76 can continue to be there for those most in need.

**John Pritchard MBE,
SCAA Lead Paramedic**



2015/16 445 Missions



Trauma: This includes road traffic collisions; motorcycle accidents; equestrian injuries; agricultural, industrial and sporting injuries; falls and impact injuries.

Stroke: A stroke is a serious, life-threatening medical condition that occurs when the blood supply to part of the brain is cut off.

Cardiac: Heart related angina, chronic congestive heart failure, arrhythmias. This section also includes cardiac PCI – a non-surgical procedure used to treat narrowed coronary arteries of the heart in coronary disease or heart attack cases.

Medical: This covers emergencies involving shortness of breath, diabetes, abdominal pain, epilepsy, extreme headache, urinary tract issues and other issues.

Retrieval and Transfer: The airlift of seriously ill patients from remote and rural medical hubs to centralised specialist hospital care.



RESCUE STORIES

No one tells of the impact Scotland's Charity Air Ambulance has made in its first three years of operations better than the people whose lives have been touched by the fast-response emergency service. Here are just two of their stories.



ALAN



A leisurely Easter weekend walk on the slopes of Schiehallion in Highland Perthshire turned into a full scale emergency, prompting the **landmark 1,000th rapid response** from Scotland's Charity Air Ambulance (SCAA).

The country's only charity-funded helicopter air ambulance was scrambled from its base at Perth Airport when emergency services received a call to say a hillwalker was experiencing severe chest pains.

"I felt real fear and panic," said Allan. "I knew we were miles from anywhere and I was getting worse – the pain was intense across my chest and jaw. I was drifting in and out, but when I heard the helicopter and saw it land further down the hill, I remember a great wave of relief and when the paramedics were at my side, I started to feel new hope."

Other hillwalkers quickly volunteered their services and six helped the two SCAA paramedics carry the stretcher down the steep rough ground back to the helicopter.

SCAA (callsign Helimed 76) then flew Allan to Ninewells Hospital in Dundee – a 20 minute flight that would have taken well over an hour and a half by road.

"The helicopter air ambulance proved vital on the day," said Gavin Law. "The car park was some distance away and the land ambulance crew faced quite a climb. They would also have had a long journey back over rough ground with the patient to reach the ambulance even before they started the long drive to hospital."

"SCAA is worth its weight in gold to the people of Scotland," said Allan. "I was able to see my grandchildren enjoy their Easter eggs thanks to this amazing team – it could so easily have been a totally different outcome without them."

**"They are heroes.
I owe them my life."**

The walk in the hills for Allan Thornhill and his wife Lesley soon became a race against time when the 57-year-old taxi driver doubled up in agony. And recovering at his home in Troon, Allan said he was in no doubt that he owed the helicopter heroes his life.

Lawyer, Gavin Law, from Musselburgh was the first member of the public on the scene as the mountainside drama unfolded.

"I heard a woman shouting for help further up the slope and found her husband doubled over on the ground looking very unwell. He was having difficulty breathing and was complaining of severe pains in his chest and I realised it was pretty serious," he recalled.

"I immediately dialled 999. They kept me talking and said help was on its way."

Another spasm left Allan fearing for his life as the charity's distinctive helicopter made its way to the slopes, landing in the level footprint of an old croft ruin about 300 metres downhill of the patient.



KEVIN



As the two-and-a-half-ton dumper truck slowly toppled over on the slope, driver Kevin McNab tried to jump clear. Landing on soft ground he looked back to see the vehicle crash down on top of him – the roll bar crushing his chest and the body of the vehicle smashing on to his leg.

Despite agonising pain, Kevin managed to wriggle into the soft ground and pull himself free of the dumper.

"I really thought I was going to die under my own dumper truck," said the 42-year-old landscape gardener from Strathtay. "I then thought about my kids and that gave me the strength to make a superhuman effort to pull myself free. I think adrenaline took over."

The severity of Kevin's injuries meant he was only able to drag himself into a sitting position against the still-running vehicle, miles from anywhere on the south shore of Loch Tay.

"I was then able to reach my mobile phone and dial 999," he explained. "My workmate was breaking rocks at the other side of the property and couldn't hear my shouts above the engine, but luckily I had the phone and the ambulance controller kept me on the line talking and reassuring me that help was on the way."

"My friend eventually realised something was wrong and came to find me and did what he could to make me comfortable. The pain across my chest and in my leg was horrendous and I prayed for help to come quickly."

That help, in the form of local farmers, First Responders, an ambulance crew and Scotland's Charity Air Ambulance (SCAA), all arrived within seconds of each other and paramedics quickly assessed the situation and started pain relief for Kevin.

He was then stretchered to the nearby helicopter and airlifted to Ninewells Hospital where he spent nearly two weeks undergoing operations, skin grafts and treatment for a badly smashed shin and ankle and several broken ribs.

"I was signed off work for four months and spent a lot of time unable to walk or on crutches," he said, "but I know it could have been a lot worse."

"SCAA is an absolutely tremendous service. They got me out of a remote area and into hospital within 18 minutes – the same journey would have taken at least 90 minutes by road."

"The care, professionalism and speed they bring is second-to-none and I'm so glad they were there when things went horribly wrong for me," he added. "Scotland's lucky to have such a dedicated service and, although you never think you will need them, we should all be grateful they're there."

BOLKOW FAREWELL

SCAA flies into a new era as the EC 135 escorts the Bolkow 105 into the history books.



OUR THIRD YEAR

SCAA appoints new Chief Executive, David Craig. David, who has been involved in the not-for-profit sector for over 15 years, brings a wealth of experience to SCAA. One of his first jobs will be to oversee the transition from the old helicopter to the new aircraft.



SCAA flies into a new era as our new larger, faster and more powerful aircraft launches on operations. The EC135 T2i will continue to build on the life-saving workload handled by the Bolkow 105 during the charity's first two years in service.



SCAA welcomes our first female paramedic on board as Julia Barnes joins the airborne crew. Julia, who has 20 years experience in the Scottish Ambulance Service, notches up a busy baptism with 10 emergency call outs in her first few days at SCAA.



Paramedics who served on the first Bolkow 105 air ambulance to be trialled in Scotland in 1989 visit SCAA to bid a fond farewell to our retiring helicopter – the last of its kind flying HEMS in the UK.



Scotland's Health Minister Shona Robison MSP visits SCAA to add her support to the charity as it launches into a new era with a larger, faster, more powerful aircraft.



Another landmark for SCAA when the recently upgraded EC135 helicopter makes its first ever landing on the rooftop helipad at the new 14-storey Queen Elizabeth University Hospital in Glasgow. Due to aviation safety regulations, only the most modern and powerful helicopters can land on rooftop helipads subject to weather constraints. QEUH is the first hospital in Scotland to have a rooftop helipad suitable for air ambulance and Search and Rescue helicopters with dedicated high speed lift access taking patients from the aircraft direct to Accident and Emergency.



SCAA earns itself recognition for our work with our "army" of volunteers. The charity has received a Volunteer Friendly Award from Voluntary Action Perthshire following scrutiny of the work they do with volunteers since launching in 2013. To gain the award, we had to present a portfolio of evidence that detailed how we involved volunteers, how they were recruited and how SCAA valued and celebrated our volunteers' achievements.



Mother and daughter Tess and Francesca Monteith return home from their epic 5,000 mile cycle along the ancient Silk Route from Shanghai to Venice in aid of SCAA. Their much publicised four-month journey through some of the most inhospitable regions on the globe would go on to become the subject of a talk to raise awareness and funds for the air ambulance charity.



Inveralmond Brewery, one of Scotland's leading independent craft-beer breweries, raises a high flying toast to a brand new brew to help raise funds for SCAA with 5p from every pint sold in participating pubs across Scotland being donated to the charity.



St Andrews Day is celebrated in style as SCAA unveils the country's newest corporate tartan – designed by leading expert Brian Wilton MBE. Woollen scarves in the new SCAA tartan were woven and donated by The House of Edgar to help fundraising efforts.



A new state-of-the-art rapid response vehicle takes to the road for SCAA offering emergency paramedic cover for the local area and a platform for emergency responses when the aircraft is offline for any reason. The Skoda Octavia 4 x 4 replaces the previous RRV which has been a part of SCAA's life-saving options since the charity first launched.



Care charity, The Order of St John, gets in tune with SCAA when they stage a crowd-pleasing Festival of Youth featuring over 300 young performers which would ultimately attract £40,000 for SCAA. The Order is also the biggest contributor to mountain rescue in Scotland and supports a wide range of life-saving and medical charities.



St Johnstone FC kicks off the 2015/16 season with a unique new look in support of SCAA. The Premiership high-fliers – for the first time in their 131 year history – sport a logo on their shorts. And it's the famous SCAA roundel!



A landmark 1,000th emergency call out takes SCAA to the slopes of Schiehallion to airlift a walker suffering a heart attack on the remote hillside (full story on page 7).



Scottish Lands & Estates launch a new support partnership for the charity which it will promote throughout Scotland to support SCAA's ongoing commitment to rural communities.



Scotland's biker community turns out in force to ride out in support of SCAA as they stage what will become their annual Biker Bash in aid of the charity. This support is in recognition of the rapid actions of SCAA's crew.



FUNDRAISING

It's been another year of growth in fundraising.

Through the hard work of the team at SCAA and the tremendous support we have received from every corner of Scotland, we raised nearly £2,000,000 – thank you very much!

We are indebted to you all. Without YOUR help, we simply couldn't have achieved this tremendous amount which keeps us flying and saving and improving lives. You have organised quizzes, ran marathons, baked cakes, cycled hundreds of miles and abseiled the engineering wonder that is the Forth Rail Bridge. SCAA also relies on the generosity of groups and organisations, businesses, trusts and foundations; but above all, we rely on individual members of the public and the thousands of people who play our weekly lottery.

Our major corporate partnership with the Clydesdale Bank continues with their branding taking prime position on our upgraded EC135 T2i helicopter and rapid response vehicle. The Clydesdale Bank kindly feature SCAA on their ATMs and their involvement also includes the design and print of the majority of our publications – including this one you are reading – completely free of charge. This saves the charity thousands of pounds in printing costs. We also extended our relationship with SSE plc for a further two years and with Stagecoach Group.

SCAA also benefitted from Charity of the Year relationships with Bell Ingram and Scottish Land & Estates. We were delighted to be chosen by the staff of Davidsons Chemists who raised over £12,000 from a variety of initiatives and Aviva staff in Perth raised a similar amount throughout the year as well.

In January 2016, and through our membership of the Air Ambulance Association, we were delighted to be chosen by Roadchef for the next two years and already staff and customers at their service stations in Bothwell, Hamilton and Annandale have been great supporters. The following month, Allianz, one of the largest financial services companies in the UK, launched a three-year partnership with employees setting themselves a £1,000,000 target to be shared amongst all UK Air Ambulance charities. This is another superb opportunity to further increase the awareness of SCAA through their 5,000 employees and many customers.

Through our partnership with Clothes Aid, your delightful dresses, terrific trousers, smart suits, other clothing, children's toys and games, DVDs and sports equipment were all recycled, helping to raise £25,000 towards our lifesaving work.

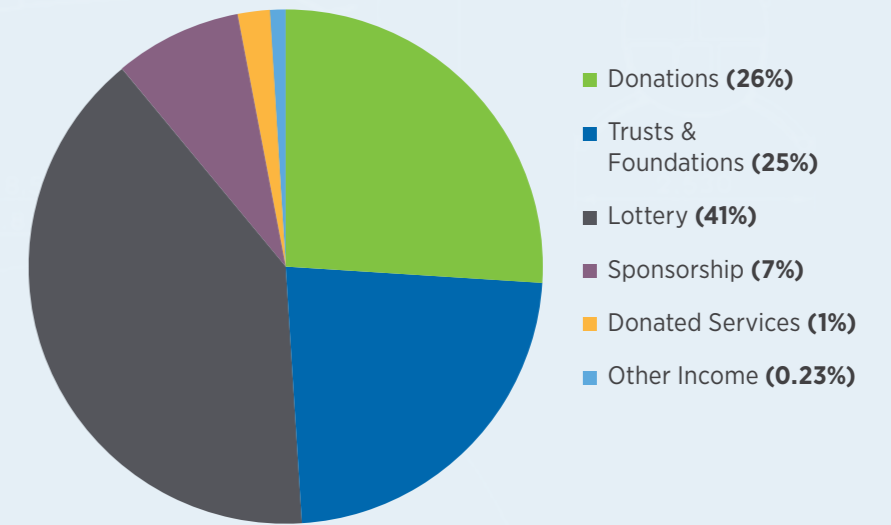
One of the biggest fundraising successes of the year was the Festival of Youth event we were involved in with the Order of St John in Scotland. This was a unique opportunity to partner with this well-established organisation – culminating in a fantastic concert to showcase young talent – and raised £20,000 with the same amount matched and donated by St John Scotland.

Everyone at SCAA – from the Trustees, the charity staff, the volunteers, the paramedics and the pilots, and especially the patients we have airlifted – would like to express our sincerest thanks to everyone who has donated and made that vital difference.

Income

April 2015 – March 2016

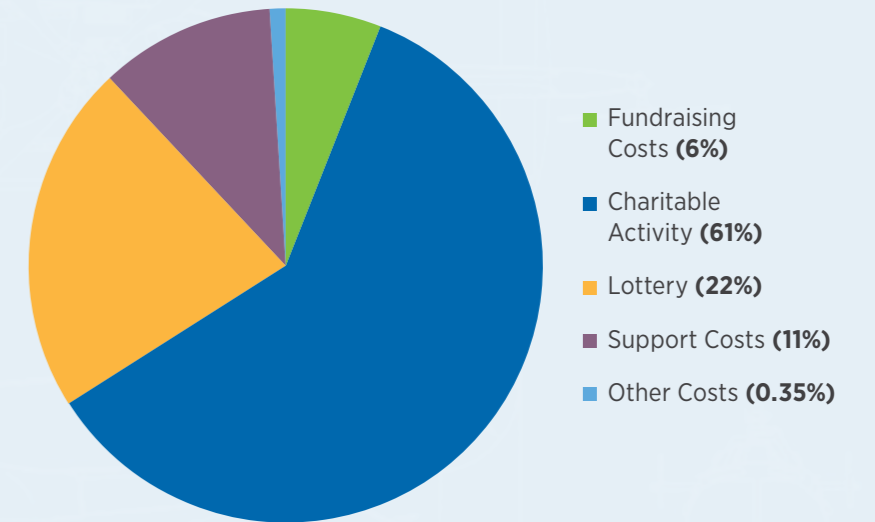
INCOME	£
Donations	£506,583
Trusts & Foundations	£487,054
Lottery	£819,999
Sponsorship	£145,000
Donated Services	£25,061
Other Income	£4,479
Total	£1,988,176



Expenditure

April 2015 – March 2016

COSTS	£
Fundraising Costs	£126,034
Charitable Activity	£1,251,365
Lottery	£462,461
Support Costs	£222,307
Other Costs	£7,035
Total	£2,069,202



THANK YOU – WE COULDN'T DO IT WITHOUT YOU



We are hugely indebted to all of you who have contributed to the charity. Your generosity has directly saved and improved the lives of hundreds of people, and on their behalf, we thank you enormously for your support. Thank you!

INDIVIDUALS

We are unable to name all the individuals who have donated over the past year, but your support has been amazing! You have inspired us by raising money from making jam to abseiling, playing our weekly lottery, donating by direct debit and so much more.

GROUPS & ORGANISATIONS

Thank you to the many groups who raise a fantastic sum for SCAA. From Rotary to Motorcycle Clubs and Women's Institutes to Clay Shooting Clubs, they have all been working hard to raise funds. We now have so many groups supporting our work that we are unable to name them all here.

VOLUNTEERS

Thank you to all our volunteers. Their fantastic support through undertaking collections, speaking engagements, helping out with admin and so much more – is hugely appreciated. Thank you also to our Trustees who give their time so generously.

Your commitment helps us to ensure that this service is available 365 days a year.

TRUSTS & FOUNDATIONS

A M Pilkington Charitable Trust
B J Trust
Cameron Group Charitable Trust
The County Air Ambulance Trust
The Crerar Hotels Trust
Cruden Foundation
The Dunclay Charitable Trust
Forteviot Charitable Trust
Friends of Crieff Hospital

Friends of Pitlochry Community Hospital
The Gamma Trust
Gloag Foundation
The Gordon Fraser Foundation
Kylsant Charitable Trust
League of Friends of Aberfeldy Cottage Hospital

League of Friends of Newton Stewart Hospital
Lord Leverhulmes Charitable Trust
MacTaggart Third Fund
The March Brown Charitable Trust
The Miss I F Harvey's Charitable Trust
Miss M B Reekie's Charitable Trust
The Misses Robinson Charitable Trust
Morton Charitable Trust

Mrs M A Lascelles Charitable Trust
Northwood Charitable Trust
The Paterson Logan Trust
Peter Vardy Foundation
Ryvoan Trust
Scottish Police Benevolent Fund
Sir James Miller Edinburgh Trust
Souter Charitable Trust

GRANTS

Crystal Rig – Cockburnspath
Crystal Rig – Abbey St Bathans

Crystal Rig – East Lammermuir
Highland Health Board

SSE Griffin & Calliachar Windfarm
SSE Langhope Rig

CORPORATE

A & J Stephen (Builders) Ltd
A J Morton Timber Merchants
Aberfoyle Scottish Wool Centre
Air Service Training
All The Best
Amey Group Services Limited
Anderson Beaton Lamond
Asda Perth
Aviva
Balhousie Care Group
Bell Ingram
Bits & Bobs
Blackadders LLP
Broxden Dental Centre
BT Dundee
Cairncross of Perth
Camargue Group
Castlecroft Securities Ltd
CKD Galbraith
Clark Thomson Insurance Ltd
Clarke & Moir Joinery
Clydesdale Bank plc
Condies Solicitors & Estate Agents
The Co-Operative Bank

The Co-Operative Food Pitlochry
Craigclowan School
Dannys Snacks Ltd
Danscot
Davidsons Chemist
Diageo
Digby Brown LLP
Eastfield Car Sales
Enquest
Exxonmobil Chemical Limited
Fletcher Jones
ForFarmers
George Stubbs Group
The Glen Bar
Glenshee Ski and Snowboard Limited
Greenvale AP
Haldane UK Ltd
Henbury Limited
The Highland Chocolatier
Highland Safaris
Highland Spring Group
The House of Bruar Ltd
Initiate Business Development Ltd
Inveralmond Brewery

IP Clarity Ltd
James Barclay Ltd
Jeremy Law of Scotland
Kirkside Bar
Knockhill Racing Circuit
Lamb & Gardiner Ltd
Live Active Leisure Ltd
The MacDonald Arms
Mainetti
Marks & Spencer Perth
Maxxium
McEwens of Perth
McIntosh Donald
McVities
Mishnish Hotel
Moffat Woollen Mill
Moo Music
Morris & Young
Morris Leslie Ltd
Nationwide Building Society
Ogilvie Group Limited
Peri Ltd
Perth Scaffolding LLP
Perthshire Aerial Images

Queens Hotel
Ralph A Ogg & Partners
Royal Bank of Scotland – Edinburgh & E Scotland
Richard White Consulting Ltd
Savills
Scottish Communications Group
Spar Scone
SSE Energy Services Finance
SSE plc
Stagecoach Group plc
Stephen Clarke Fitness
Strathmore Bar
Struans
Sturrock Comb & Davidson
Tayside Contracts
TB Mitchell
Thompsons Solicitors
Thortons Law LLP
Vector Aerospace
The Weir Group plc
William Grant & Sons Limited

We would also like to thank the many offices, shops, pubs, clubs and hotels that continue to support SCAA by allowing us to place collecting cans in their premises.



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Clydesdale Bank for
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and printing of this
annual report.



REGISTERED OFFICE:

The Control Tower, Perth Airport, Scone PH2 6PL
Registered Company SC 394396 (Scotland)
Registered Charity Number SC 041845

TRUSTEES:

John Bullough – Chairman
Mike Beale
Alan Bell
Joyce Leslie
Daren Mochrie
Andrew Richmond
Martin Togneri

COMPANY SECRETARY:

Thorntons Law LLP
Whitehall House, 33 Yeaman Shore, Dundee DD1 4BJ

AUDITORS:

Campbell Dallas LLP
Chartered Accountants & Statutory Auditors
4 Atholl Crescent, Perth PH1 5NG

CHIEF EXECUTIVE:

David Craig



ONLINE – scaa.org.uk
by direct debit and debit credit card



PHONE – 0300 123 1111
by direct debit and debit credit card



POST
Scotland's Charity Air Ambulance, The Control Tower, Perth Airport, Scone, Perthshire, PH2 6PL
Please make cheques payable to Scotland's Charity Air Ambulance.



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